

University College of the Cayman Islands

DIPLOMA PLAN: IT Support Helpdesk Level 2 Diploma

For use with entry Fall 2023 and beyond.

STUDENT'S NAME: _____ STUDENT ID#: _____

PROGRAMME ENTRY DATE (semester/yyyy): _____ / _____

DATE OF BIRTH (mm/dd/yyyy): _____

| FALL | | | SPRING | | |
|---|-----|-------|--|-----|-------|
| COURSE | HRS | GRADE | COURSE | HRS | GRADE |
| MAT 001 Numeracy Skills I | 4.5 | | MAT 002 Numeracy Skills II | 3 | |
| ENG 001 Vocational English I | 3 | | ENG 002 Vocational English II | 3 | |
| COM 012 Hardware and Software Support - Core 1 | 7.5 | | COM 013 Hardware and Software Support - Core 2 | 7.5 | |
| COM 011 Computer Applications | 4.5 | | COM 036 Networking Essentials | 7.5 | |
| COL 001 Intro to College & Employability Skills | 3 | | | | |

| SUMMER | | |
|--|-----|-------|
| COURSE | HRS | GRADE |
| COM 061 Introduction to Internet of Things (IoT) | 3 | |
| COM 065 Cybersecurity Essentials | 3 | |
| COM 070 Computer Science Internship | 15 | |

Transfer Credit: Successful completion will grant eligibility to the Associate Degree Program.

Please consult your advisor when registering for courses each semester.

At the end of the Programme students take the external exams to earn the following certificates:

- *CompTIA A+*
- *CCNA ITN (Introduction to Networks)*
- *Cybersecurity Essentials*
- *Internet of Things (IoT)*
- *Microsoft Office Specialist (Word, Excel, PowerPoint, and Outlook)*